QM:Quality Assurance Product

Quality assurance is the communication interface for current and desired product functions between sales, marketing, support and technical product development.

QM:Quality Assurance Product	
Niveau	Team
Eigenaar	Snaumann
Vervanger	Mpruefling

This position is primarily responsible for the coordination of product documentation.

Functions	Competencies	Responsibilities
Implementation descriptions	• Coordination of product feature descriptions	• Creation and maintenance of functional designs, test descriptions and documentation on the Web
Sales Support		• Contribution of background information about products • Support for product trainings
Technology support		• Transfer of customer experience and suggestions for improvement. Suggestions for improving user experience.

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